

PROOFPOINT TECHNICAL TRAINING



Proofpoint Technical Training helps you grow your knowledge and build skills on Proofpoint products. That way you can protect your people, data, and brand from the world's bad actors. We offer learning paths designed for a variety of job roles and skill levels, to help guide you through your Proofpoint learning journey. Our learning experiences include web-based, virtual, and in-person classroom training. You can gain access to our training library including how-to videos and new product release updates on our training platform Proofpoint LEVEL UP. For any questions on our training offerings or how to access, please contact your account manager or the Technical Training Team at Training@proofpoint.com. Log on today and LEVEL UP!

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WEB-BASED TRAINING

Our online training platform Proofpoint LEVEL UP offers complementary self-paced learning options. These courses cover a full range of topics across our suite of products and are available anywhere, anytime, from any device. Self-paced courses are either Level 1 or Level 2. For current course listings please visit our online training platform Proofpoint LEVEL UP. For account creation please contact your account manager for the access code or our team directly at Training@proofpoint.com for assistance.

AVAILABLE TRAINING BY PRODUCT PLATFORM:

Threat Protection Platform: Protection Server, Targeted Attack Protection, Threat Response Auto-Pull, Email Fraud Defense, Nexus People Risk Explorer, Essentials, CLEAR, PhishAlarm, Analyzer, Phishing Simulation and Proofpoint Security Awareness Training

Information and Cloud Security Platform: Email and Web Isolation, Cloud App Security Broker, and Insider Threat Management

Compliance and Archiving Platform: Proofpoint Discover, Archive, Supervision, and Automate



INSTRUCTOR-LED, VIRTUAL AND ONSITE TRAINING

Level 2 and 3 Live Instructor-Led Training

Proofpoint instructor-led training targets both administrators and end users of Proofpoint products. Proofpoint instructors deliver Level 2 and 3 instructor-led courses in Proofpoint Training Centers, virtually over Zoom, or onsite at customer facilities. Learn more about our levels of training on our [technical training webpage](#). After course completion, students have the option to take a certification exam. Online certification exams are available online and at no cost through Proofpoint LEVEL UP.

Enrollment in any Instructor-led training class requires a valid purchase order (PO). Contact your Proofpoint Sales Account Manager for pricing information.

For a current list of instructor-led training courses, visit www.proofpoint.com/us/support/technical-training/instructor-led-courses

Proofpoint's United States based Training Center is located in Sunnyvale, CA. In Europe, we offer public classes from our Proofpoint Training Center in Belfast, Northern Ireland.

Private Virtual or Onsite training is also available for organizations of small to large student group sizes. Private training can be modified to meet your particular training needs and is priced per full day of training to maximize value.

For any additional questions on live instructor-led training enrollments please contact the Proofpoint Technical Training team at Training@proofpoint.com.



Insider Threat Management SaaS - Training Package

This course teaches students to effectively configure and use the Proofpoint Insider Threat Management (ITM) SaaS product. Topics include product set-up, configuration, data filtering, and data analysis. The first day teaches students how to set up and configure the administrative features. Students learn to monitor and generate alerts on risky data activities by users. The second day teaches students how to use the analytic features. Students learn how to explore, filter, examine, and interpret the information available on the Insider Threat dashboard. All lessons encourage student interaction and include lecture, demonstrations, and hands-on lab exercises.

Format: Offered as VILT or ILT.

Duration: 2 days

Suggested Pre-course work: Familiarity with concepts and terminology common to the themes of Insider Threat Management

Click here for the [Course Data Sheet](#).

Insider Threat Management On-Premises - Training Package

This training package is targeted for customers who have multiple types of Users using the solution. The Analyst course will target data consumers of the tool while the Admin training will target solution administrators.

Format: Offered as VILT or ILT.

Duration: 2 days

Suggested Pre-course work: Familiarity with concepts and terminology common to the themes of Insider Threat Management.

Click here for the [Course Data Sheet](#).



Threat Protection - Level 2

This course provides detailed information about the services running on Proofpoint Protection Server (PPS) and the features found in the Email Protection and Information Protection modules. This course also provides a classroom lab environment for configuring these services and features.

Format: Offered as VILT, ILT, or Onsite.

Duration: VILT- 4 days ILT- 3 days

Prerequisite: Completion of our Email Protection Level 1 courses are recommended.

Click here for the [Course Data Sheet](#).

Protection Server - Level 3

This course teaches the student advanced settings, recommended configuration, and troubleshooting for PPS solutions. The student will gain in-depth knowledge of mail processing, PPS logs, TLS, firewall rules and troubleshooting, envelope splitting, and email authentication.

Format: Offered as ILT, VILT, or Onsite.

Duration: VILT- 3 days ILT- 2 days

Prerequisite:

- Protection Server Level Two certification or a minimum of 5 years of experience administering PPS
- Experience using basic Unix at the command line and a Telnet client for SSH

Click here for the [Course Data Sheet](#).



Proofpoint Supervision for Administrators - Level 2

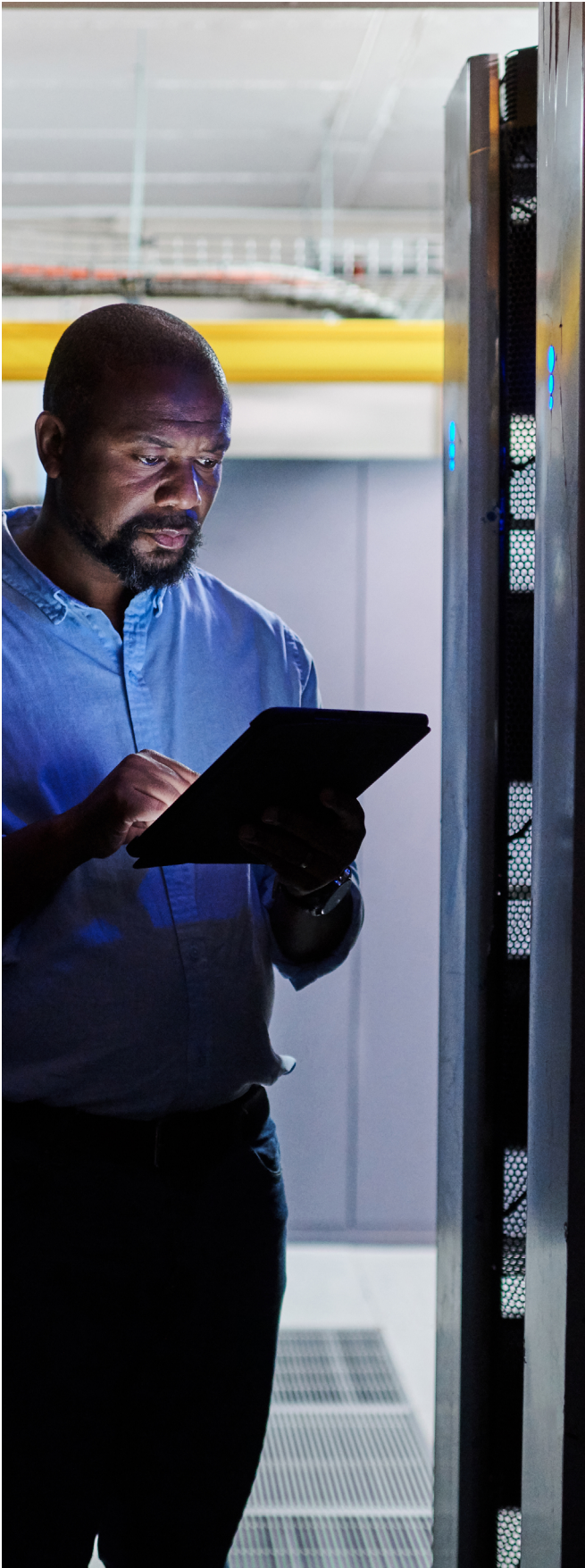
This course will walk the student through the configuration process of Proofpoint Supervision while explaining features and exploring use cases to suit their needs. The course provides both instruction and hands-on experience. The student will create and configure a compliance division; create flagging and sampling rules; and create risk-based policies that allow the student to add monitored staff, rules, and review team members. The course will also explore and configure different workflow options and use tools to improve review efficiency. The student will learn how to use reporting for monitoring, improving rule effectiveness, and identify staff and rules with higher confirmed flags. The course also shows administrators the tasks performed by reviewers via the Dashboard, Message Review, Past Review, and Search. At the conclusion of the course, the student will receive reference material for future use.

Format: Offered as VILT or ILT.

Duration: 2 days

Prerequisite: Knowledge of compliance regulations such as FINRA, SEC, and IIROC.

Click here for the [Course Data Sheet](#).



Proofpoint Supervision for Reviewers - Level 2

This course will walk the student through the day-to-day activities of a Reviewer within the Proofpoint Supervision platform, including interpreting Dashboard information, accessing, and acting on messages in the review queue. The student will also practice using available tools and techniques to improve their review efficiency and reduce false positive flags. The course also shows how to run reviewer related reports and interpret their results. At the conclusion of the course, the student will receive reference material for future use.

Format: Offered as VILT or ILT.

Duration: 1 day

Prerequisite: Knowledge of compliance regulations such as FINRA, SEC, and IIROC.

Click here for the [Course Data Sheet](#).

Proofpoint Discover for Users - Level 2

This course explains how Proofpoint Discover interacts with the archive and where it fits in the electronic discover reference model (EDRM). It provides instruction and hands-on experiences where the student will search the archive, save search criteria, and store and export search results. The course shows the student how to refine a search using analytics. It also teaches how to create and manage person based and ad hoc legal holds.

Format: Offered as VILT or ILT.

Duration: 1 day

Prerequisite: None

Click here for the [Course Data Sheet](#).



Additional Resources

- Instructor-led Training Course Descriptions: proofpoint.com/us/support/technical-training/instructor-led-courses
- Training Level Descriptions: <https://www.proofpoint.com/us/support/technical-training/web-based-courses>
- Proofpoint's Technical Training Strategy Overview: <https://www.proofpoint.com/us/support/technical-training/web-based-courses>
- Training platform Proofpoint LEVEL UP: <https://www.proofpointlevelup.com/>
- Proofpoint Technical Training Calendar on Proofpoint LEVEL UP: <https://www.proofpointlevelup.com/calendar>
- Proofpoint How-to Video Tutorial Library: proofpoint.com/us/support/technical-training/how-to-videos
- Proofpoint Technical Training Community: <https://proofpointcommunities.force.com/community/s/technical-training>
- Proofpoint YouTube Channel: youtube.com/channel/UC1vtJgsrUzFo90NKeiVozhQ
- Technical Training YouTube Playlist: youtube.com/playlist?list=PL9dzt3JmWBvA7_pypP6r6h2HqS1jqnXYG

To learn more about Proofpoint Technical Training
visit [our page on the Proofpoint website.](#)
or email Training@proofpoint.com.
We look forward to training you!



ABOUT PROOFPOINT

Proofpoint, Inc. is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint to mitigate their most critical security and compliance risks across email, mobile, social media, and the web. No one protects people, the data they create, and the digital channels they use more effectively than Proofpoint.

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